



NORDSTROM

August 14, 1995

Mr. Ted L. Nancy
560 N. Moorpark Road, #236
Thousand Oaks, CA 91360

Dear Mr. Nancy:

Yours is one of the most interesting requests I have ever received. Candidly, I can't imagine any family who has lost a loved one wanting to see a mannequin that resembles that person.

Of course, we want to respond to our customers as positively as possible, but we definitely do not sell display materials while they are being used by the company. I see no reason why (when it comes time for a change of mannequins) that we wouldn't sell it to you at the same price we would get from our normal resources.

If you should be interested in that, simply talk to our store manager there at Glendale, Diane Kantor, and she will let you know when the time comes. Unfortunately, mannequins are used for a number of years before they are phased out.

Sincerely,



Bruce A. Nordstrom

BAN/ks

cc: Diane Kantor, Store Manager, Glendale
Roland Thiele, Corporate Display Manager